

# Help Your Patients Reach Their Health Goals

Care Coordination promotes better patient outcomes. Ensure your patients receive the support and resources they need to improve their health with Dignity Health's Care Coordination Program.



Watch this brief video for a quick summary of the program and its benefits:

[vimeo.com/dhphysiciancarecoordination](https://vimeo.com/dhphysiciancarecoordination)



1-833-767-8614  
[dignityhealth.org/carecoordination](https://dignityhealth.org/carecoordination)






Dignity Health  
Care Coordination  
Program







## The support and resources to improve the health of your patients.

Your patients living with complex or chronic health conditions may be eligible to participate in the Dignity Health Care Coordination Program. Designed to improve patient outcomes, this free program offers personalized, quality care and connects patients to key resources to help them improve and maintain their health.

## Patients who decide to participate in the program will receive:

-  A dedicated healthcare team
-  Personalized support with your healthcare goals
-  Monthly contact from their Care Coordination team

## The Care Coordination team can help patients:

-  Follow their treatment plans
-  Get answers to their health questions
-  Manage medications
-  Coordinate their health care appointments
-  Learn tips for self-care
-  Access the resources or programs they need



## Patients also can expect:

### Helpful guidance

They'll be assigned a registered nurse (RN) personal care manager to provide them with the individual support and assistance they need. Their care manager will work closely with you with additional support from other care providers as necessary.

### A supportive team

Their Care Coordination team may also include social workers, community resource aides (navigators) and clinical pharmacists who get to know them and help them every step of the way toward reaching their health care goals.

### Personalized care

Your patients can expect their care team members to treat them as a whole person and not as a "medical condition." The Care Coordination team will strive to help find solutions that help put patients on the path to improved health and well-being.

### Easy communication

Your patient can meet with members of their Care Coordination team in person or via phone. A member of the team also may attend your patient's medical appointments to further facilitate communication.

### Flexibility

Dignity Health's clinically integrated networks ensure your patients have flexibility in providers and a choice of whom to see for their care so they can always get the right care at the right time in the right place.

### No change in their health benefits

Participation in the program will not affect a patient's health benefits. If they decide to participate, they will receive a call to set up an appointment with their care coordinator to discuss their personal health care needs.

### Complete confidentiality

Patient participation is voluntary and confidential. Only you, your patient and their care team know they've been invited to participate and are enrolled in the program. Dignity Health will not use or disclose their health information for anything but Care Coordination purposes. Any additional use will require their written authorization.